



## Getting the most out of Espresso Home Access

Dear Espresso user,

Are you enjoying accessing Espresso Primary anytime, anywhere? Teachers and pupils now have access to the full service from home and a special Home learning area that contains activities for each key stage.

### Login details

Teachers and pupils can login to Espresso from home by going to <https://content.espresso.co.uk/norfolk> and



entering their Norfolk ID. These are the same login details that they use for accessing their Norfolk emails. Your secretary has been sent a list of logins but if you don't have a copy please contact the ICT Shared Services Service Desk on

0845 303 3003 or via <http://www.ict.norfolk.gov.uk/LogCall.aspx>

You can use the enclosed pupil and teacher home access posters as reminders that your school has Espresso Home Access and for filling in the contact details of designated person.

### Introducing Espresso to parents and the school community

We have developed a number of supporting resources to help you introduce learning at home with Espresso.



These can be found in the Staffroom under **Home Access (Staffroom > Staffroom home > left hand side menu > first green button)**.

A home access FAQ guide for parents is enclosed for more information.

Please call our Operations Team on 0800 6 527 527 if you have any questions.

### In-school CPD Sessions

Espresso offers an *in-school* CPD session specifically designed to introduce parents and pupils to Espresso Home




learning. This session is designed to ensure they are confident using the service and how they can best use it to support their children in the learning process. If you have not used your CPD entitlement and would like to book an "Espresso at Home" session for parents, please contact us on 0800 6 527 527 or email

[cpd@espresso.co.uk](mailto:cpd@espresso.co.uk).

## Espresso Home Access FAQ Guide for Parents

Your child's school subscribes to Espresso Primary — a highly visual resource used in lessons. This service is also available to your child at home. It allows them to continue enjoying what they have been doing in school, while enabling you to be involved in the learning process... and the fun!

Question	Answer
What is Espresso Primary?	 <p>Espresso Primary is an award-winning digital resource service used in thousands of UK schools. It includes videos, multimedia activities, a weekly news update, printable resources and much more. For further information, please visit: <a href="http://www.espresso.co.uk">www.espresso.co.uk</a></p>
What is Home Access?	Home Access enables you and your child to login and explore Espresso from home. It includes a special <i>Home learning</i> area and <i>Parents' guide</i> .
Do I have to pay for Home Access?	No. Home Access is available for all schools that subscribe to Espresso Primary. It is a chargeable feature added to the school's annual Espresso subscription.
Is there anything I need to access Espresso from home?	<ul style="list-style-type: none"> <li>• A PC or Apple Mac with a minimum 2Mb broadband internet connection</li> <li>• One of the following operating systems: Windows XP, Windows Vista, Windows 7 or Apple Mac OS X (Windows 98 and Apple Mac OS 9 are not supported)</li> <li>• One of the following compatible browsers: <ul style="list-style-type: none"> <li>– Windows: Internet Explorer 7, Firefox 3.0, Google Chrome 4 or Opera 10</li> <li>– Apple Mac: Safari 3, Firefox 3.0 or Google Chrome 4</li> </ul> </li> <li>• The latest version of Adobe Flash</li> </ul>
How do I log in to Espresso?	Your school will provide you with your child's login details and the URL to access Espresso from home. Both parents and children share the login details and are able to access the same information.
What if I forget or lose my password?	If you forget your password or have trouble logging in, please contact your school. They will be able to re-issue this to you. Unfortunately, Espresso Education does not keep or issue passwords. Therefore we are unable to answer any login-related queries.
Is the content 'safe' for my child?	Yes. Espresso has been designed specifically for children and uses an appropriate level of language and content. It is curriculum friendly and contains educational, fun and interactive materials. Furthermore, many of our modules have been designed by ex-teachers, who have spent many years working in schools and with children.

